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THOUGHT LEADERSHIP

DR.MADANA KUMAR, VP AND GLOBAL HEAD LEADERSHIP DEVELOPMENT. UST GLOBAL

EXPERTS TALK

DR.MADANA KUMAR. VP AND GLOBAL HEAD -LEADERSHIP DEVELOPMENT. UST GLOBAL

> **ASHISH AGARWAL, FOUNDER & CEO**

PROPER

A COMPANY WHICH STAKEHOLDERS IN REAL ESTATE SPACE CAN BLINDLY TRUST



PROPERTYPISTOL

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ver the next one to three years, the real estate market is likely to see a lot of change. More investors turn to the real estate market with the economy fluctuating because of its resilience. However, to get the most out of the real estate market, one must spot trends before they become apparent to everyone.

With all the new technology that is being adopted in the real estate space, it has become even more imperative to keep the consumer in mind. For instance, the basic pain points in real estate for a general buyer is the fact that one won't be clear about what might be the total hypothetical or actual options which are available in the market. Thus, drastically increasing the timeframe of decision making. Furthermore, ensuring a credible trust factor is one of the most crucial aspects in real estate business. While transacting in real estate today, buyers won't be sure that all the facts are true. For example, buyers will always be in a doubt of whether a person is offering the right price, or if there is a better price which is possible. Also, buyers always have a doubt on whether the papers are fine or not, or will they be able to trust the builders or the brokers.

Perfectly understanding these aforementioned pain points of the real estate segment, PropertyPistol has been the percent partner who can aid the stakeholders in the real estate segment to overcome these challenging hurdles. Since the inception, the company has been focusing on transparent transactions at the minimalistic timeframe, irrespective of how big or small the transaction actually is.

mission to create a place where the buyer can look at options and transact with a peace of mind. PropertyPistol has been its founder and Co-founder. Founder and CEO, Mr. Ashish Narain Agarwal, is an IITian, who has arguably re-engineered the technological sphere of the real estate industry with his continuous efforts in reorganizing the communications and business process between the stakeholders of real estate; Brokers, Builders and Buyers.

His vision of bringing the 3Bs (Buyer Builder and Broker) of the real estate industry on a single Brick and Click platform has helped PropertyPistol to win trust and create immense value in the entire ecosystem. He has a deep knowledge of prominent markets across India. Also, his rich experience in strategy and planning has evolved PropertyPistol as one of the wellknown brands in the real estate market. Previous to this, he was also one of the founding team members of PropTiger and is an Ex IBMer as well.

"As a founding team member of Prop tiger, I was responsible for almost 60 percent of PropTigers' operations, wherein, we scaled it up from the scratch. After working for one and a half years, I left the company to start a new company, which has more of my thought process," explains Ashish Narain

of the brain behind PropertyPistol is Tushar Shrivastava who is the Co-Founder and the CTO of the company. Tushar Shrivastava is an IITian by degree and has strong sales setup, wherein, we to its three core values; trust, brought staggering technological

passion for technology has brought Agarwal. a real estate revolution. With his strategically built platforms the company has undoubtedly The brain behind the inception of like PropertyPistol Syndicate, been creating benchmarks when PropertyPistol.com, he aims to it concerns sales in the real transfer the real estate industry estate industry. If we look at the on these platforms and ease the company's revenue, there was a entire real estate communications and transactions. Adding more to his technological expertise, Tushar Shrivastava specializes in Ruby on Rails, Product Strategy, Digitizing Businesses, Engineering, and E-Commerce.



AS 90-95 PERCENT OF THE RESALE AND RENTAL **MARKET IS CONTROLLED** BY BROKERS. **PROPERTYPISTOL IS AGGREGATING** THE BROKERS ON A PLATFORM CALLED SYNDICATE, WHICH IS A **TECH DRIVEN PLATFORM**

Creating Benchmarks With A Robust Set Of Teams

carrying out operations across regions such as Bangalore, NCR, Dubai, and GCC countries. So, all of these areas are headed by If we talk about the other half our VP level professionals and they have been with us for years now, wherein, some of them are from the industry with insurance background, but we've a very out its operations with respect are creating benchmarks in the

PropertyPistol has been on a His dedication and unbeatable sales," highlights Ashish Narain

With a robust sales team setup, turnover of 50 Cr, where properties worth 1800 crores were sold last year. While, the number of units sold was almost 2400 odd number of units. This year, the company is pretty confident to cross this number in spite of COVID.

PropertyPistol's competency can be seen with respect to the homestead of premium clientele base that they have. They are the top sellers with all their premium builders right from Godrej, L&T, Brigade, Prestige, to name a few. By working with these premium brands, the company has contributed almost 10 odd percent of their overall top line. Thus, setting up a benchmark for themselves and as well as for the players in this space.

Delivering Value Driven Services

"My prime motivator and the core thought have always been to develop and master a very strong value system. The core reason why we have been successful so far is due to our value system. "We have a robust team, who are And I'm sure the future holds good for us. The entire decision making, leadership capabilities, every credibility of a leader flows from one's core values. So, if my core values are strong and rock solid, everything else will follow," signifies Ashish Narain Agarwal.

The PropertyPistol carries professionalism, and benevolence. advancements in PropertyPistol. sales industry, i.e., real estate The company has 750 brokers who



are associated with them through is being used by our broker and syndicate with 200-300 brokers builder partners. getting added every month. If we talk about the benevolent practice that PropertyPistol adheres to, is **Technology Platform** that the team has always believed Hence, every decision is taken with respect to the aforementioned values, things will fall into place.

most of the players in real every core value that we muster,

Offering First Value-Based

As 90-95 percent of the resale in sharing and growing together. and rental market is controlled This has made the company's by brokers. PropertyPistol is growth an unrestrictable one. aggregating the brokers on a platform called syndicate, which is a tech driven platform. They core values. So, if you make the have got 750 brokers already on right decisions based on the right the platform, and are ramping it up in a big time. This Syndicate The biggest challenge for program is an important industry initiative of PropertyPistol to bring estate is particularly cash flows. all retail and institutional brokers However, I have always bagged on a common platform. This on corporatized big builders with technology solution is based on the "Together-We-Grow" philosophy, thus prioritizing us in terms of which is custom built to help the payouts. If we talk about our Real Estate Broker Community more and more of us in other real technology capabilities, it is not to professionally run their just used by us, but our technology business with enhanced business

opportunities and revenue streams. This helps brokers to use the tools and technology to perfect one's business strategy and also improve customers' experience.

PropertyPistol has aggregated builders on radiate platforms, which is the industry's first value-based technology platform that provides a holistic business solution. This solution has helped builders to tap upon an untouched brokers and buyers' market.

"As we have resumed back on our expansion plans, we have around 200 people who will be joining us in the next few months. Currently, we are now at a stage where you will feel that the flower has bloomed. And you will start seeing estate spaces as well," concludes Ashish Narain Agarwal. CEO



KUNAL SHAH

A DISTINGUISHED LEADER IN DIGITAL MARKETING

Kunal Shah, Director, **Rank MY Business**

Favourite Cuisine:

Indian, Thai and Mexican

Interests:

Playing Tennis and Cricket

Favourite Destination:

Iceland, London, and New York

umbai has been long regarded as the financial capital of the nation courtesy to the business stalwarts in the city. On a magnified view, enterprises today wouldn't have achieved much without being backed by great leaders. Kunal Shah the Director of Rank My business, India is one such corporate leader who is not just leading his company by passion, but also outspreading the presence of numerous organizations and shoving the future unicorns in the business ecosystem through digital marketing. His profound strategies and technical knowledge facilitate an encouraging business culture with constant success rate of his clients, thereby, contributing to the business ecosystem to a larger extent.

Rank My Business (RMB) is a leading digital marketing company offering services across Mumbai and is part of the Appsbizz Group of companies that operate across Melbourne, Sydney, Perth, Brisbane, Adelaide, and Hobart. CEO Insights engages an exclusive conversation with Kunal Shah to explore more about the company and his strategies of leading Rank My business.



Brief us on your educational background and professional background and how has it helped you in your journey so far?

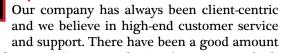
I am a computer engineer from Rajiv Gandhi Institute of Technology Mumbai and did my Masters in IT from Swinburne Melbourne. Though it is nowhere related to the marketing what we do today, it gave me a good understanding of how to face technical challenges and effectively manage my resources (staff) in my business.



│ What diffe

A varied spectrum of roles right from the Leader and motivator to my team members, Sales director, Account management, problem solver, and decision-maker on a day-to-day basis.

Highlight some interesting facts about Rank My business.



of case studies or professional successes, which we have had but the one which stands out has been this year. In the pandemic, where companies were cutting on staff and salaries, we ensured all our employees are paid on time and their full salaries. Also, we achieved the highest growth this year where our team strength has grown to 85 employees this year from 60 employees. I believe this was the largest

achievement we had in this unprecedented time. We results, adding to their bottom line, and customer have achieved the growth and success that not many valuable feedback. companies have been able to do in our space.

As the Director of Rank My Business, what are the key drivers you deploy to ensure that the company's operations are used appropriately to meet its short/ long-term needs?

We have strict KPI's and Service levels agreement within our company to ensure our customers are looked after with our exceptional service from our employees.

What were the initial challenges that taught you the basic lessons of managing diversified functions of organizations? Also, how did you manage to achieve the success that you had in the later

Initial challenges were about streamlining and growing the company and also ensuring that our service-levels are also maintained. Today, we have mastered the service levels, response times, and allaround support to our clients, which has helped us spread good word of mouth and achieve exceptional results for our clients.

What are the differential factors that set your services apart from your competitors? Kindly explain your USP.

Our USP is our expertise on how we achieve rankings and leads for our customers. Also, how we ensure support and exceptional service levels.

Elaborate on the various services that you furnish as a Digital Marketing Company? How do you evaluate the quality & efficiency of the services that you render?

We are a Digital Marketing expert and Website Development Company with services across Search Engine Optimization, Google AdWords management, Retargeting, Website Development, Content Marketing, and Social Media Paid Ads Management. The best way for us to evaluate the effectiveness and impact of our services would be by improving on client

are the milestones that bestowed you utmost satisfaction? In your professional journey so far, which

Some of the milestones achieved by us were to be fortunate enough to work with some of the high-end corporate clients in Australia today and also surpass more than 500+ active clients today. Also, growing our company to the strength of 85 employees has been an achievement in itself. The difficult decision has always been investing more into the growth and sustaining it while ensuring Rank My Business as one of the best places to work.



Team Rank My Business is fortunate enough to work with some of the high-end corporate clients in Australia and also surpass 500+ active clients at present

Family plays an important role in every person's life. How has your family supported you in your career so far? Also, how do you manage to balance 🔻 between your personal & professional

As they say, behind every successful person there is a woman- this is so true in my case. My wife Manshi who is the joint director in the company has been an inspiration and one of the key reasons where we are today as a company. Not only she looks after the business with me but she is a great motivator and stands like a rock behind any situation with me and it's amazing how she manages work @RMB plus the family. It is because of her I can manage my work-life balance. 🖽